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# Intercare Corporate Group Inc.

## “The Heart of Excellence”

### Infection Prevention

APRIL 2025

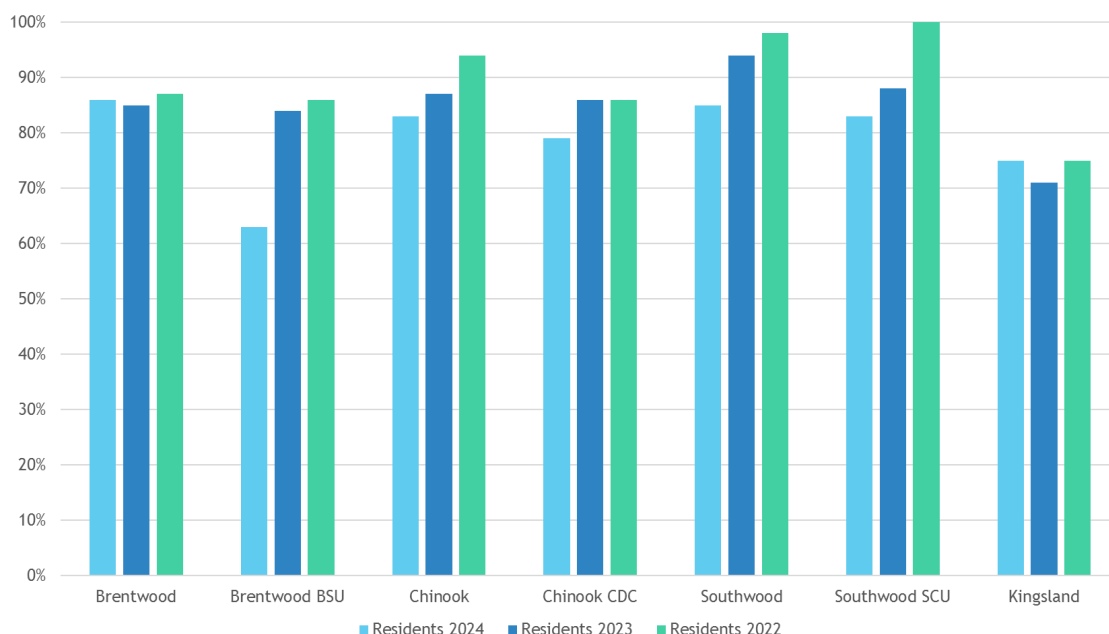
#### 2024 - A Year in Review

In accordance with national and provincial standards, we have closely monitored and reported on several key quality indicators throughout the year. These metrics help measure the effectiveness and safety of care and support our commitment to continuous improvement.

Despite the ongoing challenges posed by seasonal flu and COVID-19, our infection control protocols have continued to ensure the safety and well-being of our residents. The “new normal” of challenges that seasonal flu and COVID-19 present remains an annual area of focus and attention for education, auditing and continuous improvement.

Resident Influenza Vaccination rates were down in 2024, as compared to pre-pandemic levels. In 2025 our goal will be to continue to encourage resident vaccination and improve vaccination rates.

#### Resident Influenza Vaccination Rates



## 2024 Infection Rates - A Year in Review

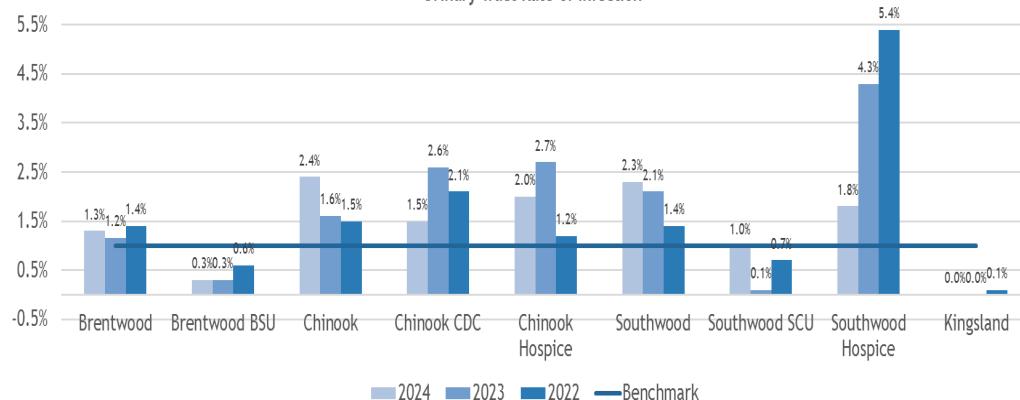
### Urinary Tract Infection Rates:

- Though urinary tract infection rates in our Care Homes during 2024 were within acceptable ranges, the opportunity for continuous improvement still exists. With this in mind, a benchmark rate of 1% is being used in 2025.
- In 2024, Infection Tracking Logs were updated to capture the reason for urine collection requests. In addition, Intercare's Medical Director also engaged with Attending Physicians to ensure the review of nursing assessment findings and the presence of more than one symptom, prior to treatment.
- Following project work recently completed in collaboration with the Public Health Agency of Canada, the importance of improving the knowledge base of staff, families and residents regarding the appropriate use of antibiotics was highlighted.

### Respiratory Infection Rates:

- Despite having precautionary measures in place at our Care Homes, with visitors coming in and residents going out into the community, respiratory infections can be difficult to control. With this in mind, in 2025 we will continue to focus on encouraging resident immunization, improving vaccination rates and controlling the spread of respiratory infections within our Care Homes.

Urinary Tract Rate of Infection



Respiratory Rate of Infection

