



Season's Greetings and Happy Holidays to Our Valued Volunteers December 2024

As we approach the end of another successful year, we want to take a moment to express to all of our valued volunteers our deepest gratitude for your unwavering dedication and support for our residents, hospice patients and their family members. Your continued commitment as volunteers with our organization makes a profound impact on the overall quality of care and services we provide each and every day to our many diverse stakeholders.

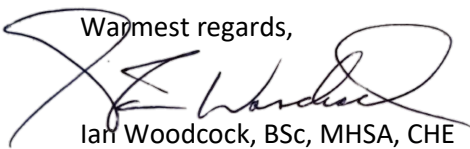
Your selfless contributions have not only provided essential care and companionship but have also brought joy, comfort, and a sense of community to all those we serve. Whether it's through your compassionate interactions, your willingness to lend a helping hand, or your ability to brighten someone's day with a smile, you have all truly made a positive difference.

This year – like every year – had its challenges; yet, your resilience and determination to selflessly commit your gift of time to provide kindness and compassion to our population of frail, vulnerable residents and hospice patients was ever present in our care homes. Throughout the year, you continued to show up, day after day, embodying the spirit of kindness and generosity that defines our organization. Your efforts have not gone unnoticed and we are incredibly grateful for everything you do.

As we look forward to the coming year, we are excited to continue this journey in service together. Your passion and dedication inspire us all, and we are confident that, with your support, we will continue to provide exceptional care and a loving, nurturing environment for our residents and hospice patients.

Thank you once again for your invaluable contributions. We wish you all a joyous holiday season and a happy, healthy New Year.

Warmest regards,



Ian Woodcock, BSc, MHSA, CHE
Executive Vice President and Chief Operating Officer

On behalf of:
Intercare's Senior Leadership Team